

Anti-virus support on the Fiery Running Windows XP Embedded

Note: Installation of the anti-virus software products mentioned below in accordance with the guidelines set forth herein will not adversely affect the Fiery's limited warranty.

Supported Anti-Virus Software:

EFI does not test or warranty the efficacy of any anti-virus software, however EFI does authorize the installation and use of Symantec Norton, McAfee and TrendMicro anti-virus software products on Fiery print controllers with Fiery Advanced Controller Interface ("FACI") kits, subject to the guidelines below. Note that EFI does not authorize or support running anti-virus software products on Fiery print controllers without FACI kits. In addition, while it is possible to launch anti-virus software on a remote PC and scan a shared hard drive of a Fiery, EFI does not test this configuration. EFI suggests the Fiery administrator work directly with the anti-virus software manufacturer for support of this operation.

Guidelines for running anti-virus software:

- Anti-virus software should only be run when the Fiery is idle and not receiving jobs.
- EFI does not support running anti-virus software on Fiery products in auto-scan mode.
- The anti-virus software language must match the Fiery's operating system.
- The anti-virus software should scan for files coming into the Fiery outside of the normal print stream, including but not limited to any of the following:
 - Removable media
 - Files copied to the Fiery from a shared network directory
- The anti-virus software should also be configured to scan all files on the Fiery when the Fiery is not planned for use for an extended period of time.
- In the event of infection, the recommended course of action is to remove the virus by reformatting the HDD and reloading system software.

Important note:

EFI's resolution of any bugs or issues that arise as a result of the anti-virus software may include the removal of such anti-virus software from the Fiery. The information and guidelines above provide additional information to a Fiery administrator who is attempting to implement best practices to prevent the spread of viruses and is provided to the Fiery administrator "AS IS." EFI DISCLAIMS ALL WARRANTIES WITH RESPECT TO THE ADDITIONAL INFORMATION, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT. EFI DISCLAIMS ALL LIABILITY FOR DAMAGES ARISING FROM OR RELATED TO THE ADDITIONAL INFORMATION AND SHALL IN NO EVENT BE LIABLE FOR LOSS OF PROFITS, INACCURACY OF DATA, OR INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF EFI HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. The statements contained herein supercede previous statements by EFI in respect of the software and product(s) specifically referenced above.