

**efi** Enterprise Publication Print Suite 

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EFI Enterprise Publication Print Suite | *Technique Release Notes*

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## How To Use This Guide

This guide describes the changes made in EFI Technique version 5.4.4.04.2017.

Before you upgrade your EFI Technique system to version 5.4.4.04.2017, read the descriptions of the changes made to all the modules that you plan to use. Also read about the minimum system requirements and review any changes with other system users, as applicable. If you have any questions about how the changes may affect you or about changes that you must make to your system before you upgrade your system, please contact your EFI Technique Support representative.

## Contact Information

### EFI Support

<b>Web Site:</b>	<a href="https://customer.efi.com/support">https://customer.efi.com/support</a>
<b>UK Phone:</b>	+ 44 (0) 1246-298085
<b>US Phone:</b>	+1-855-EFI-4HLP
<b>E-Mail:</b>	<a href="mailto:technique.support@efi.com">technique.support@efi.com</a>

Regular USA Service Desk hours are 8:30 AM to 5:00 PM Eastern Time, Monday – Friday.

Regular European Service Desk hours are 8:30 AM to 5:00 PM Greenwich Mean Time (British Summer Time during summer), Monday – Friday.

**Note** For problems involving infrastructure (i.e., computers, networks, operating systems, backup software, printers, third-party software, etc.), contact the appropriate vendor. EFI cannot support these types of issues.

### EFI Professional Services

<b>UK Phone:</b>	+ 44 (0) 113 3836000
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EFI Professional Services can help you perform EFI software installations, upgrades, and updates. This group can also help you implement, customize, and optimize your EFI software plus offer a range of training options.

## Version 5.4.4.04.2017 Fixed Defects

This section summarizes the defects fixed in EFI Technique version 5.4.4.04.2017 by module, including the corresponding issue number and fix version.

### Calculation Engine

**Issue:** When an operation is flagged as sewing and collate, the following operation is not being passed the correct inputs. As a consequence the wrong speed is used when calculated.

**Resolution:** Sewing and collate (multi-output) calculation now behaves so that the following operation has the correct section count when calculating the speed.

Defect | TECHNIQUE-6785 | 5.4.4.04.2017

**Issue:** If baseline and initial versions are different when revising an order, the finishing may not get linked correctly.

**Resolution:** When an order is created from an estimate and a different Baseline and Initial Version is entered, the finishing links within the new order are as expected.

Defect | 02190008 | TECHNIQUE-4184 | 5.4.4.04.2017

### Estimating

**Issue:** Operations that follow a multi output operation do not have multiple inputs, they are incorrectly summed and treated as one input.

**Resolution:** Fix to make sure the summing of the multi output sections is correct. This does not resolve the overall issue reported.

Defect | 01937395 | TECHNIQUE-6240 | 5.4.4.04.2017

**Issue:** Advanced Folding speed calculation incorrect.

**Resolution:** Advanced Folding speed calculation accounts for Caliper speed reduction properly.

Defect | 02060618 | TECHNIQUE-2737 | 5.4.4.04.2017

### Information Console, Job Costing

**Issue:** Unable to edit un-posted actual batches in Job Costing due to the number of jobs available to select from the drop down box exceeding the application limit.

**Resolution:** The Job drop down list is now restricted to only show 100 records at a time to avoid exceeding the maximum number of records. The field will now also try to autocomplete typed in entries.

Defect | 02742891 | TECHNIQUE-6188 | 5.4.4.04.2017, 5.6.0.04.2017

### Order Management

**Issue:** Cannot enter negative values into the ancillary required quantity column.

**Resolution:** The ancillary tab now allows negative values to be entered in the editable numeric fields.

Defect | 02698704 | TECHNIQUE-6159 | 5.4.4.04.2017

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Issue: Unnecessary Finishing Profiles were being created when the Estimate had multiple delivery streams on the print method.

Resolution: Fixed linking the streams with the components so that the Finishing profiles are now correct and the Route View displays correctly.

Defect | 02779971 | TECHNIQUE-6367 | 5.4.4.04.2017, 5.6.0.04.2017

Issue :When trying to open any invoice I get an error "Run-time error 94 Invalide use of Null".

Resolution: Additional checks have been added to the invoice application to prevent an error caused by an invalid Contract ID.

Defect | 02811014 | TECHNIQUE-6628 | 5.4.4.04.2017

Issue: When a job has been issued to Printflow from Order Management, then changing the file or paper information in print routing should cause it to be resent with the new data, but it does not.

Resolution: Changing the paper date or file date within Print Routing causes the job to be re-issued to Printflow.

Defect | TECHNIQUE-6769 | 5.4.4.04.2017, 5.6.0.04.2017

Issue: Improvements required within the saved basket view.

Resolution: Amendments to saved basket page: Added an application setting to control Import duty: The default text now has the correct currency. Finally, added the label 'Subject to additional freight cost and GST'.

Defect | 02213801 | TECHNIQUE-4434 | 5.4.4.04.2017

Issue: User is unable to clear the carton dropdown for exception packing.

Resolution: Within Exception Packing a user can now press the delete key to remove the selected carton.

Defect | 02760123 | TECHNIQUE-6355 | 5.4.4.04.2017

Issue: Custom field defaults are not stored against every order, so if the default is changed, this value is changed for all orders.

Resolution: If an order's custom fields are changed, all values are saved, including the values which are still the same as the defaults.

Defect | 02184908 | TECHNIQUE-4115 | 5.4.4.04.2017

## Sales Enquiries

Issue: Enquiry template causes Request For Quote to open error page.

Resolution: Users now receive a warning if there is an issue with the enquiry template. For example, "Please check field/label column index, it exceeds the maximum of the Component columns."

Defect | 02680154 | TECHNIQUE-6174 | 5.4.4.04.2017

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