



Wide Format ESP
Enhanced Service Programme

Be ready for anything with EFI's ESP

Ensure the success of your business with a comprehensive EFI™ ESP response-based agreement and peace-of-mind maintenance options for your EFI wide format printer.

ESP for wide format includes

- Essential-level service, providing three-business-day response
- Field service engineer labour and travel for repairs
- Non-consumable parts
- All printer software and hardware updates
- Four printhead exchanges annually
- Priority technical phone support
- Coverage for your Fiery® XF digital front end, including all software updates and upgrades, as well as telephone and email support during business hours with targeted response and resolutions times
- Multi-printer discounts available

Purchase peace-of-mind

Add one or more of our peace-of-mind options to your ESP contract to ensure critical replacement parts are covered if they are needed:

- Additional printheads at a significant discount; contact your account manager for details
- Belt replacements

Essential coverage for your EFI wide format printer

EFI wide format printer models covered under ESP include:

H Series

- EFI H1625 LED
- EFI Pro 16h
- EFI H1625-SD
- EFI H1625-RS

For more information and pricing specifically for your EFI wide format printer, contact:

- **In the Europe, Middle East and Africa regions and India:** Please contact Anja Bruyninckx, Senior Ink & ESP Account Manager, at Anja.Bruyninckx@efi.com or +32 2 749 94 62
- **In the Asia Pacific region:** Please contact Tiffany Qian Gong, ESP & Ink Account Manager, at Tiffany.QianGong@efi.com or 65 9643 2225

EFI fuels success.

We develop breakthrough technologies for the manufacturing of signage, packaging, textiles, ceramic tiles, and personalised documents, with a wide range of printers, inks, digital front ends, and a comprehensive business and production workflow suite that transforms and streamlines the entire production process, increasing your competitiveness and boosting productivity.

Visit www.efi.com or call 0808 101 3484 (UK only) or +44 (0)1246 298000 for more information.



Nothing herein should be construed as a warranty in addition to the express warranty statement provided with EFI products and services.

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