

efi Enterprise Publication Print Suite 

Technique DMI v2.13.1 Release Notes
June 2017

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EFI Enterprise Publication Print Suite | *Technique Release Notes*

July 2017 Version v2.13.1

Document Version 1

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How To Use This Guide

This guide describes the changes made in EFI Technique version 2.13.1.

Before you upgrade your EFI Technique system to version 2.13.1, read the descriptions of the changes made to all the modules that you plan to use. Also read about the minimum system requirements and review any changes with other system users, as applicable. If you have any questions about how the changes may affect you or about changes that you must make to your system before you upgrade your system, please contact your EFI Technique Support representative.

Contact Information

EFI Support

Web Site:	https://customer.efi.com/support
UK Phone:	+ 44 (0) 1246-298085
US Phone:	+1-855-EFI-4HLP
E-Mail:	technique.support@efi.com

Regular USA Service Desk hours are 8:30 AM to 5:00 PM Eastern Time, Monday – Friday.

Regular European Service Desk hours are 8:30 AM to 5:00 PM Greenwich Mean Time (British Summer Time during summer), Monday – Friday.

Note For problems involving infrastructure (i.e., computers, networks, operating systems, backup software, printers, third-party software, etc.), contact the appropriate vendor. EFI cannot support these types of issues.

EFI Professional Services

UK Phone:	+ 44 (0) 113 3836000
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EFI Professional Services can help you perform EFI software installations, upgrades, and updates. This group can also help you implement, customize, and optimize your EFI software plus offer a range of training options.

Version 2.13.1 Fixed Defects

This section summarizes the defects fixed in EFI Technique version 2.13.1 by module, including the corresponding issue number and fix version.

Data Collection

Issue: Sometimes when a user starts DC, they have to wait around 60 seconds for the routes to display correctly.

Resolution: The way in which the resource/routes are initialised has been changed and the user no longer has to wait as long.

Defect | TECHNIQUE-6348 | 2.13.1

Issue: You receive an error when trying to move a pallet.

Resolution: Error no longer appears when posting zero length data packets.

Defect | 02024101 | TECHNIQUE-2353 | 2.12.1, 2.13.1

Issue: 'Cancel' button unavailable in the Route Selection window.

Resolution: 'Cancel' button available during Route Selection.

Defect | TECHNIQUE-2851 | 2.13.1

Issue: Pressing Home on 'Exceptions' returned the user to the Not In Use window.

Resolution: Jobs correctly flagged as 'Running' and as such the system returns the user to the relevant Running Job's window.

Defect | TECHNIQUE-2861 | 2.13.1

Issue: Multi stream jobs could not resume

Resolution: Fixed an issue where multi stream jobs could not resume

Defect | TECHNIQUE-2862 | 2.12.12, 2.13.1

Paper Monitor

Issue: Reelstand operators are unable to reject reels.

Resolution: Fixed issues enabling the Reject and Accept buttons in the Reel edit window.

Defect | 02037921 | TECHNIQUE-2521 | 2.11.1, 2.12.1, 2.13.1
