

**efi** Enterprise Publication Print Suite 

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Technique v5.6.3 Release Notes  
August 2017

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EFI Enterprise Publication Print Suite | *Technique Release Notes*

September 2017 Version v5.6.3

Document Version 1

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## How to Use This Guide

This guide describes the changes made in EFI Technique version v5.6.3. The first part of the guide describes the new feature and enhancement updates to the EFI Technique system, while the second part of the guide lists the defects repaired in version v5.6.3.

Before you upgrade your EFI Technique system to version v5.6.3, read the descriptions of the changes made to all the modules that you plan to use. Also read about the minimum system requirements and review any changes with other system users, as applicable. If you have any questions about how the changes may affect you or about changes that you must make to your system before you upgrade your system, please contact your EFI Technique Support representative.

## Contact Information

### EFI Support

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|                  |   |
|------------------|---|
| <b>Web Site:</b> | <a href="https://customer.efi.com/support">https://customer.efi.com/support</a> |
| <b>UK Phone:</b> | + 44 (0) 1246-298085  |
| <b>US Phone:</b> | +1-855-EFI-4HLP   |

Regular USA Service Desk hours are 8:30 AM to 5:00 PM Eastern Time, Monday – Friday.

Regular European Service Desk hours are 8:30 AM to 5:00 PM Greenwich Mean Time (British Summer Time during summer), Monday – Friday.

**Note** For problems involving infrastructure (i.e., computers, networks, operating systems, backup software, printers, third-party software, etc.), contact the appropriate vendor. EFI cannot support these types of issues.

### EFI Professional Services

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|                  |                      |
|------------------|----------------------|
| <b>UK Phone:</b> | + 44 (0) 113 3836000 |
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EFI Professional Services can help you perform EFI software installations, upgrades, and updates. This group can also help you implement, customize, and optimize your EFI software plus offer a range of training options.

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## Version v5.6.3 Enhancements

This section summarizes the product enhancements in EFI Technique version v5.6.3 by module, including the corresponding issue number. Refer to the “Version v5.6.3 Defects” topic for detailed descriptions of all defect updates in this version of EFI Technique.

### Invoice Generation, Technique Web API

**Issue:** Date nodes in Quote, Contract and Invoice XML are sometimes formatted according to locale which can cause problems.

**Resolution:** Date nodes in the Quote, Contract and Invoice xml output are now duplicated with `_ISO` affixed to the node name. These duplicates display the date in the XML ISO 8601 standard (YYYY-MM-DDThh:mm:ss).

Enhancement | 2666681 | TECHNIQUE-6961 | 5.6.3

### Inventory Management

**Issue:** When changing conversion type from 'reel to reel' to 'reel to sheet', stock details are not cleared, causing users to be able to create reels from sheets.

**Resolution:** When changing conversion type from 'reel to reel' to 'reel to sheet', the source values are retained and the destination fields are cleared.

Enhancement | TECHNIQUE-7740 | 5.6.3

**Issue:** Pallet notes not available in Bill Of Lading (BOL) XML.

**Resolution:** The Inventory Despatch Note (BOL) XML now includes a new node named 'pallet\_notes' within the 'Pallets' node for pallet notes entered in Data Collection.

Enhancement | TECHNIQUE-7890 | 5.6.3

### Inventory Document Generator

The data queried for the Load nodes of the WIP Pallet XML are now also filtered by Order Number to reduce the number of records returned.

The additional nodes are populated as follows:

- Machine\_Description - Resource\_Header.Description
- Operator\_Description - Crews.CrewDesc
- Destination Address - this has now been broken down into it's individual address components
- Plan\_Job\_Qty - Tasks.Quantity
- Section - Section.Title
- Total\_pallets - Ensured this also summed total pallets correct for insert stock.
- Site - SiteCode is now displayed correctly for insert stock.
- Contains\_file\_copies - Pallets.ContainsFileCopies
- Net\_factor - JobPlans.NetFactor

Enhancement | TECHNIQUE-8048 | 5.6.3

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## Version v5.6.3 Fixed Defects

This section summarizes the defects fixed in EFI Technique version v5.6.3 by module, including the corresponding issue number and fix version. Refer to the “Version v5.6.3 Enhancements” topic for detailed descriptions of all enhancement updates in this version of EFI Technique.

### Data Collection

Data collection WIP consumption window now provides information relating to the job for inserts that do not have a related part reference.

The pallet xml for these inserts will now include the Job Number, Part Ref and Part Description when it is provided against the insert.

Note: The Pallets table within the local Shop Floor database does not contain all required fields at present and these will remain blank when the Pallet XML is generated from Shop Floor.

Defect | 2024095 | TECHNIQUE-7771 | 5.6.3 2.13.3

### Invoice Generation

Issue: Using the 'Preview' button on the create invoice screen was generating a run-time error 381 for some users.

Resolution: Using the 'Preview' button on the create invoice screen will now generate the invoice preview as expected.

Defect | 2821565 | TECHNIQUE-7953 | 5.6.3

Issue: The contract\_seq\_id elements of the invoice XML file were not being populated correctly for line type INK.

Resolution: The contract\_seq\_id elements of the invoice XML file are now populated correctly with the relevant contract sequence ID from the supporting contract.

Defect | 2929434 | TECHNIQUE-8021 | 5.6.3

### MIS Console

Issue: Unable to create orders through Customer Portal.

Resolution: Orders can now be created through Customer Portal.

Defect | 2833937 | TECHNIQUE-6932 | 5.6.3

### Order Management

Issue: Product width and depth are resetting to 0.

Resolution: Fix applied to the units selected (e.g. inches, mm) so that the product dimensions are always retained when saving changes to an order.

Defect | TECHNIQUE-8361 | 5.6.3

Issue: When attempting to open a POD order through MISConsole, an arithmetic overflow error occurs.

Resolution: Ensured that Despatched Fulfilment Data window opens without error. Also ensured that when drilling down into the detail, any empty fields are managed accordingly.

Defect | 2900470 | TECHNIQUE-7777 | 5.6.3

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