

efi Enterprise Publication Print Suite 

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How To Use This Guide

This guide describes the changes made in EFI Technique v5.7.2.

Before you upgrade your EFI Technique system to v5.7.2, read the descriptions of the changes made to all the modules that you plan to use. Also read about the minimum system requirements and review any changes with other system users, as applicable. If you have any questions about how the changes may affect you or about changes that you must make to your system before you upgrade your system, please contact your EFI Technique Support representative.

Contact Information

EFI Support

Web Site:	https://customer.efi.com/support
UK Phone:	+ 44 (0) 1246-298085
US Phone:	+1-855-EFI-4HLP
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Regular USA Service Desk hours are 8:30 AM to 5:00 PM Eastern Time, Monday – Friday.

Regular European Service Desk hours are 8:30 AM to 5:00 PM Greenwich Mean Time (British Summer Time during summer), Monday – Friday.

Note For problems involving infrastructure (i.e., computers, networks, operating systems, backup software, printers, third-party software, etc.), contact the appropriate vendor. EFI cannot support these types of issues.

EFI Professional Services

UK Phone:	+ 44 (0) 113 3836000
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EFI Professional Services can help you perform EFI software installations, upgrades, and updates. This group can also help you implement, customize, and optimize your EFI software plus offer a range of training options.

v5.7.2 Product Announcement

Windows XP will no longer be supported for new functionality from DMI v2.14 and v5.7.2 (v2.13 is still supported for new functionality). Maintenance build on DMI v2.14 and v5.7.x products running XP will still be supported.

DCU Hardware (older IO unit pre PLC) loses total hardware support with immediate effect, any customers having a failed unit will now need to purchase a PLC to replace the DCU. From v2.14 and v5.7.2 no new functionality will be supported for the DCU.

v5.7.2 Fixed Defects

This section summarizes the defects fixed in EFI Technique v5.7.2 by module, including the corresponding issue number and fix version.

Data Collection

Issue: When using virtual inputs an error is generated when starting Data Collection.

Resolution: When using virtual inputs Data Collection starts without errors.

Defect | 03734941 | TECHNIQUE-8847 | v5.7.2

Issue: Job number is missing from pallet label reprints.

Resolution: After returning consumed pallet stock, the split pallet label now shows the job number.

Defect | 02938877 | TECHNIQUE-8156 | v5.7.2
