

efi Enterprise Publication Print Suite 

Technique MIS v5.7.2 Release Notes
November 2017

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EFI Enterprise Publication Print Suite | *Technique Release Notes*

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How To Use This Guide

This guide describes the changes made in EFI Technique v5.7.2. The first part of the guide describes the new feature and enhancement updates to the EFI Technique system, while the second part of the guide lists the defects repaired in v5.7.2.

Before you upgrade your EFI Technique system to v5.7.2, read the descriptions of the changes made to all the modules that you plan to use. Also read about the minimum system requirements and review any changes with other system users, as applicable. If you have any questions about how the changes may affect you or about changes that you must make to your system before you upgrade your system, please contact your EFI Technique Support representative.

Contact Information

EFI Support

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Regular USA Service Desk hours are 8:30 AM to 5:00 PM Eastern Time, Monday – Friday.

Regular European Service Desk hours are 8:30 AM to 5:00 PM Greenwich Mean Time (British Summer Time during summer), Monday – Friday.

Note For problems involving infrastructure (i.e., computers, networks, operating systems, backup software, printers, third-party software, etc.), contact the appropriate vendor. EFI cannot support these types of issues.

EFI Professional Services

UK Phone:	+ 44 (0) 113 3836000
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EFI Professional Services can help you perform EFI software installations, upgrades, and updates. This group can also help you implement, customize, and optimize your EFI software plus offer a range of training options.

v5.7.2 Enhancements

This section summarizes the product enhancements in EFI Technique v5.7.2 by module, including the corresponding issue number. Refer to the “v5.7.2 Defects” topic for detailed descriptions of all defect updates in this version of EFI Technique.

Invoice Generation

Issue: When generating an invoice for an order created from a contract, Section/Operation over-rides were not being applied consistently, and the Job Quantity was affecting calculation. Also Ink quantity / price formatting was incorrect for run-ons and run-backs.

Resolution: When generating an invoice for an order created from a contract, Invoice lines based on print or operation quantities are calculated using the invoice quantity, unless they are not book pricing and have an exception quantity which is different from the order quantity. Invoice application setting id 26 is no longer relevant. Ink quantity / price formatting is now consistent.

Enhancement | 03721756 | TECHNIQUE-8581 | v5.7.2

Order Management

Issue: In Order Management, Parts with associated pallets can be deleted directly from the parts screen in some circumstances. This should not be allowed without warning.

Resolution: User will be warned if pallets exist for a part being removed.

Enhancement | TECHNIQUE-7999 | v5.7.2

Issue: Parts can be deleted that have associated pallets when changing binding or profiles.

Resolution: When deleting binding parts in Order Management a check is done to see if those parts are assigned to a pallet; if they are, a message is displayed to the user asking if they wish to continue. The following areas now have this check:

1. Removing a finishing route.
2. Clicking the "Redo Despatch" button.
3. Changing the selected part for a finishing profile or removing a finishing profile.
4. In the advanced profile screen, changing the part or removing a profile.

Enhancement | TECHNIQUE-7998 | v5.7.2

Order Management, Technique Web API , Works Instruction

The entry for number values do not format correctly in WorksInstruction XML.

Number and currency values now format correctly in the XML. Also, extra validation added to custom field inputs.

Enhancement | 02930494 | TECHNIQUE-8701 | v5.7.2

v5.7.2 Fixed Defects

This section summarizes the defects fixed in EFI Technique v5.7.2 by module, including the corresponding issue number and fix version. Refer to the “v5.7.2 Enhancements” topic for detailed descriptions of all enhancement updates in this version of EFI Technique.

Calculation Engine

Issue: Unable to PPE Digital Press Routes

Resolution: Environments which have resources with digital cartridges assigned can complete a PPE calculation in Order Management.

Defect | 03681880 | TECHNIQUE-8437 | v5.7.2

Estimating

Issue: When selecting an operation output to be included in a finishing operation the output operation included was not always the item the user selected.

Resolution: The link between the operations available has been corrected so that the item selected is always the item included.

Defect | 02840230 | TECHNIQUE-8750 | v5.7.2

Issue: Customer search was not finding unicode characters correctly.

Resolution: Customer search now returns correct data when searching for a unicode character.

Defect | 02929272 | TECHNIQUE-8013 | v5.7.2

Inventory Management

Issue: Crystal Reports no longer work in v5.6 when creating a receipt in finished goods.

Resolution: Printing a receipt now uses Crystal Reports when application setting id 61, is entered as false.

Defect | 03737308 | TECHNIQUE-8853 | v5.7.2

Invoice Generation

Issue: When invoicing a contract based order, the section quantity to invoice will be the sum of all versions, which is too much when it includes both the common and finished versions.

Resolution: The sum of signatures of finished versions or the common signatures quantity, whichever is the greatest, will be used as the section quantity for an invoiced section.

Defect | 03704169 | TECHNIQUE-8631 | v5.7.2

Order Management

Issue: If Advanced Packing is used in Estimating to add a carton definition the estimate cannot be converted to an order through Order Management.

Resolution: If Advanced Packing is used in Estimating to add a carton definition the estimate, an order can be successfully converted to an order via Order Management.

Defect | 03721005 | TECHNIQUE-8751 | v5.7.2

Issue: Advanced Packing menu option available without advanced packing application enabled.

Resolution: Advanced Packing menu option suppressed without application setting enabled.

Defect | 02946105 | TECHNIQUE-8699 | v5.7.2

Issue: Overflow error when selection exception packing from menu option when product dimensions larger than at least one of the available pallets

Resolution: Overflow error handled, the user is able to proceed to the exception packing dialog regardless of product size / pallet size conflicts.

Defect | 02946105 | TECHNIQUE-8699 | v5.7.2

Order Management, Production Scheduling, Technique Web API

Issue: Print route notes are being lost in Order Management when the method is changed in Scheduling.

Resolution: Changing the print route method in Scheduling will retain the notes defined in Order Management if the new method has the same web definitions as the original method.

Defect | 02934618 | TECHNIQUE-8670 | v5.7.2

Sales Enquiries

Issue: Enquiry revisions now retain the estimate complete flag.

Resolution: Enquiry revisions created do not retain the estimate complete flag and the enquiry status is changed to 'Live'.

Defect | 03694413 | TECHNIQUE-8591 | v5.7.2

Technique Web API

Issue: Press route cheapest routes are not taking into account the cut / fold costs.

Resolution: Within the Component Route selection window, the cheapest route is highlighted as expected (whether application setting id 69 for Estimating is entered as True (1) or False (0)).

Defect | 02899009 | TECHNIQUE-8186 | v5.7.2