

EFI Metrix 2018.1 Release Notes

September 2018

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EFI Metrix 2018.1 | Release Notes

October 2018 Version 2018.1

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## Welcome to Metrix 2018.1

EFI Metrix is an industry-leading job planning engine that transforms big data into actionable data in the most proven end-to-end integrated solution with a holistic view into manufacturing. With over 1,200 Metrix users in 25 countries and 11 years of continuous, aggressive development, Metrix is recognized as the de facto industry standard for dynamic, intelligent production planning, and automated imposition. Metrix 2018.1 introduces new features and enhancements and addresses issues found in previous releases.

### Contact Information

#### EFI Support

<b>Web Site:</b>	<a href="https://customer.efi.com/support">https://customer.efi.com/support</a>
<b>US Phone:</b>	1.855.EFI.4HLP/ (972) 638-7490 (Metrix Support)
<b>UK Phone:</b>	+44 (0) 800.783.2737
<b>EU Phone:</b>	+49.2102.745.4500
<b>E-Mail:</b>	<a href="mailto:metrix.support@efi.com">metrix.support@efi.com</a>

Regular Service Desk hours are 8:00 AM to 5:00 PM Eastern Time, Monday–Friday. Metrix Support hours are 9:00 AM to 5:30 PM Pacific Time, Monday–Friday. Outside of these hours, you may leave a voice mail message and an on-call support representative will be paged. Response time is based on the severity of the issue.

**Note** For problems involving infrastructure (i.e., computers, networks, operating systems, backup software, printers, third-party software, etc.), contact the appropriate vendor. EFI cannot support these types of issues.

#### EFI Professional Services

<b>US Phone:</b>	(651) 365-5321
<b>US Fax:</b>	(651) 365-5334
<b>E-Mail:</b>	<a href="mailto:ProfessionalServicesOperations@efi.com">ProfessionalServicesOperations@efi.com</a>

**Notes** EFI Professional Services can help you perform EFI software installations, upgrades, and updates. This group can also help you implement, customize, and optimize your EFI software plus offer a range of training options.

## System Requirements

Please ensure your system is running one of the supported operating systems listed below before beginning the installation process.

### Metrix 2018.1 system requirements:

- Metrix 2018.1 requires 64-bit systems. It will **not** run on 32-bit systems
- Metrix now supports Mac OS X 10.13 (High Sierra)
- Metrix 2018.1 uses Java 8, which is now bundled with Metrix on Mac and Windows. Metrix uses this internal version of Java instead of the version installed on the computer.

**Note** For complete information on Metrix system requirements, see the *EFI Metrix 2018.1 Installation Guide*.

### Supported Operating Systems for Metrix 2018.1

<i>Windows Operating System</i>	<ul style="list-style-type: none"> <li>• Microsoft Windows 10.x (64-bit)</li> <li>• Microsoft Windows 8.x (64-bit)</li> <li>• Microsoft Windows 7 (64-bit)</li> <li>• Microsoft Windows Server 2016 (64-bit)</li> <li>• Microsoft Windows Server 2012 R2 (64-bit)</li> </ul> <p><b>Note</b> Metrix no longer supports Windows Server 2008.</p> <p>Metrix 2018.1 requires a 64-bit operating system; the 32-bit versions of the operating systems listed above are not supported.</p>
<i>Macintosh Operating System</i>	<ul style="list-style-type: none"> <li>• OS X 10.13.x (High Sierra)</li> <li>• OS X 10.12.x (Sierra)</li> <li>• OS X 10.11.x (El Capitan)</li> <li>• OS X 10.10.x (Yosemite)</li> <li>• OS X 10.9.x (Mavericks)</li> </ul> <p><b>Note</b> Metrix no longer supports OS X 10.7 (Lion) or OS X 10.8 (Mountain Lion).</p>

## New Features & Enhancements

For detailed information and usage instructions on the new features and enhancements introduced in Metrix 2018.1 listed below, see the document *EFI Metrix 2018.1 What's New* and the *EFI Metrix 2018.1 User Guide*.

- Metrix Initial Setup screen
- Enhanced Auto Plan algorithms
- Grainless Stocks
- Shared PreviewCache folder
- Vertical Press Gutters/Press Guide Allowance
- Mirror Press Sheet Allowance for Sheetwise
- PDF Sheet Bleed Margin
- Automation Server Headless mode
- Support Archive

## Known Issues for the Metrix 2018.1 Release

- **Importing Mark Sets**

When importing multiple Mark Sets at the same time you must set the presses for each Mark Set individually. The Mark Set Presses window does not indicate the Mark Set for which you are selecting presses. To avoid confusion, import Mark Sets individually. (Issue Reference: 9115)

- **Windows Metrix Folder**

After installing Metrix on Windows, the EFI Metrix application shortcut icon will be on the desktop but the Metrix folder shortcut will not be on the desktop. (Issue Reference: 9890)

- **Die Cutting Tool Streams not functional**

Die Cutting Tool Streams are not yet fully functional in Metrix 2018.1. Full functionality will be included in an upcoming release.

## Key Fixes

- **MXML export name or path**

When exporting MXML as a project or product list, you could not change the name or the path if a layout was not already present in the project. You also could not edit the fields. This problem has been fixed. (Issue Reference: 9760)

- **Performance issues on Mac OS X**

On some Mac systems, Metrix would slow down and sometimes crash when there was not enough memory available. This issue has now been fixed. (Issue Reference: 10647, 10304, 10932)

- **Changing size of mark copied and pasted on selected layouts**

When you change the size of a mark that was copied and pasted onto other layouts, the size of those copied marks no longer changes. (Issue Reference: 10321)

- **Marks previews**

Marks previews no longer appear as green rectangles when the mark PDF has been added to the database. (Issue Reference: 11039)

- **Auto Plan and product groups**

Auto Plan now optimizes product groups more efficiently. (Issue Reference: 11096)

- **Login Fails with Some Passwords**

Certain passwords that contain special characters did not allow users to log in to Metrix. This issue has been fixed for new passwords, but it is not possible to log in to existing accounts with these passwords. (Issue Reference: 11599)

**Workaround:** Log in under another administrator account and reset the password for the existing accounts.

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