

PrintSmith™ Vision Release Notes

Version 4.3.1

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EFI Productivity Suite | *PrintSmith Vision Release Notes*

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About This Document

This document summarizes system requirements, customer enhancements and defects that were addressed in this release.

Contact Information

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Note For problems involving infrastructure (i.e., computers, networks, operating systems, backup software, printers, third-party software, etc.), contact the appropriate vendor. EFI cannot support these types of issues.

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EFI Professional Services can help you perform EFI software installations and upgrades. This group can also help you implement, customize, and optimize your EFI software, plus offers a range of training options.

Overview

The computer where PrintSmith Vision and its database are installed is known as the *server*. PrintSmith Vision is then accessed by users through a browser on Windows® or Macintosh® computers. These computers are also known as *clients*.

This section describes the technical requirements you must meet for the PrintSmith Vision server (see below) and for the client computers (see page 6). In addition, to run PrintSmith Vision, you must meet some miscellaneous requirements such as browser version and monitor size and resolution.

Starting with PrintSmith Vision 3.0, mobile views of parts of the PrintSmith system are available from smartphones and tablets. Requirements for taking advantage of mobile views are on page 8.

Important Below are the system requirements for running PrintSmith Vision based on what was certified by EFI. If your environment is not listed below, then it has not been certified, and EFI cannot guarantee or support the results.

PrintSmith Vision Server Requirements

You can install PrintSmith Vision on a Windows or Macintosh computer as long as it meets the requirements listed below.

Important Although you can run PrintSmith Vision on a shared server, EFI strongly recommends a dedicated server. Not only does performance degrade when several applications run on the server, but issues resulting from conflicting applications can be very difficult to diagnose. This type of diagnosis is therefore not supported by EFI.

PrintSmith Vision can run on a virtual machine (VM). *While EFI supports PrintSmith Vision running in a virtual environment, EFI is not responsible for your virtual environment or its setup.* EFI will use commercially reasonable efforts to investigate potential issues with PrintSmith Vision running on a virtual machine, but as part of that investigation, EFI may require the issue to be reproduced independently of the virtual machine environment. When issues are confirmed to be unrelated to the virtual environment, EFI will support PrintSmith Vision in a way that is consistent with the support provided when PrintSmith Vision is running in a non-virtual environment.

Windows 64-Bit

<i>Operating system:</i>	Windows 8 Windows 10 * Windows Server 2012 R2 Standard or Essentials
<i>Processor:</i> Intel	Quad Core i7 2.3 GHz
<i>Memory:</i>	16 GB (more memory will improve performance)
<i>Hard drive:</i>	50 GB free space

Important * If you currently use PrintSmith Vision and want to upgrade to Windows 10, be sure to follow the instructions under “Windows 10 and existing PrintSmith Vision installations” in the *PrintSmith Vision - Release Notes*.

Macintosh

<i>Operating system:</i>	OS X version 10.11, 10.11 Server, 10.12*, 10.12 Server*, 10.13.6 High Sierra
<i>Processor:</i>	Intel Quad Core i7 2.3 GHz
<i>Memory:</i>	16 GB (more memory will improve performance)
<i>Hard drive:</i>	50 GB free space

Important * If you currently use PrintSmith Vision and want to upgrade to OS X 10.12, be sure to follow the instructions under “OS X 10.12 (Sierra) and existing PrintSmith Vision installations” in the *PrintSmith Vision - Release Notes*.

Important Notes About the Server

- If PrintSmith Vision is going to be run from other computers (clients), the server computer should have a static IP address. This IP address is part of the URL users enter to run PrintSmith Vision; if the IP address keeps changing (because it is not static), the URL will also keep changing.
- In addition, the server computer must be configured not to go to sleep. If the server goes to sleep, users who are running PrintSmith Vision from other computers will get a “server down” message and will be unable to use PrintSmith while the server is in sleep mode. On a Windows computer, turn off sleep mode in the **Power Options** settings in the Control Panel; on a Macintosh, turn off sleep mode in the **Energy Saver** settings.

Client Requirements

PrintSmith Vision Client Requirements (one on which PrintSmith Vision is not installed) are:

- Operating system: Windows 7, 8, or 10
- Macintosh OS X 10.13 (High Sierra)
- Memory: 4 GB minimum (more memory will improve performance)

Browser Requirements

OS	Browser	Browser Version	Comments
Windows 10 Professional Windows 2008 R2 Standard	Google chrome	Version 69.0.3497.100 (64-bit)	Certified
	Mozilla	62.0.3 (64-bit)	Certified
	Microsoft Edge	42.17134.1.0	Certified
Mac OS 10.13 (High Sierra)	Safari	12.0 (13606.2.11)	Certified
	Chrome	Version 65.0.3325.181 (64 bit)	Certified
iOS 11.0.3 (15a432) iPad	Safari	11.0 (13604.1)	Certified
	Chrome	62.0.3202.60	Certified

Monitor and Resolution Requirements

PrintSmith Vision is designed to be viewed and used on a large monitor with high resolution:



- 19-inch monitor
- Minimum resolution of 1280 x 1024

Note Important If you are using a laptop, to see estimates and invoices in full, the height (second number) must be at least 1024 pixels.

Network Requirements

- 100 base T Ethernet

Internet Requirements

In addition to being required to run PrintSmith Vision, Internet connectivity is required as follows:

- For initial licenses of software
- For upgrades and upgrade licenses
- For Payment Plan users during defined periods of plan
- For interaction with EFI Support team

Custom Document and Report Requirements

PrintSmith Vision reports and other documents (such as estimates or invoices) are written in i-net Clear Reports. If you want to customize your estimates or invoices (for example, include your logo) or if you plan to create custom reports, you must install i-net Designer, which is part of Clear Reports. You will be given the option to install i-net Designer during the PrintSmith Vision server installation.

Receipt Printer Requirements

A receipt printer is optional in PrintSmith Vision, but if you want to use one, you must purchase the Star TSP 700II printer *from EFI*.

For important information about configuring the receipt printer, see the *PrintSmith Vision - Configuring Receipt Printers*.

Fiery Integrations

If you are using PrintSmith Vision with a Fiery®, Fiery JDF version 1.5.0.36 is required.

When PrintSmith Vision is EFI-hosted, Remote Print Center (RPC) is also required.

Remote Print Center (RPC) – EFI-Hosted Installations

When PrintSmith Vision is EFI-hosted, Remote Print Center (RPC) is required for Fiery integrations and strongly recommended for receipt printing.

The computer on which you install RPC must meet these hardware and software requirements:

<i>Operating system:</i>	Any 64-bit version of Windows or Macintosh OS X
<i>Processor:</i>	Dual core
<i>Memory:</i>	4 GB
<i>Hard Drive:</i>	50 – 100 GB

In addition, the computer where you install RPC must:

- For Fiery integration, have access to the Fiery device(s) you are using.
- For receipt printing, be connected to the receipt printer.
- Have access to the Internet, including access to PrintSmith Vision.
- Run 24/7 and *not go to sleep*. It must be available for communication all the time.

Digital StoreFront Integrations

To use the eFlow-based integration of PrintSmith Vision with Digital StoreFront®, Digital StoreFront 9.6 or higher is required.

Mobile View Requirements

As of PrintSmith Vision 3.0, mobile views of parts of the PrintSmith system are available from smartphones and tablets. Mobile views are based on HTML5 technology. This section describes devices, operating systems, and browsers that are fully compatible with HTML5 and can therefore support PrintSmith Vision mobile views.

Mobile Devices

The following mobile devices are supported:

- iPad® 4th and 5th generation
- iPhone® 5 and 6
- Android™ tablets
- Android smartphones

Mobile Operating Systems

- iOS 8.3
- Android 4.1, 5.1

Browser Requirements for Mobile Views

The following browsers are supported:

- Chrome 21 or higher
- Safari 5 or higher

Note Mozilla Firefox is *not* supported.

Customer Enhancements/Defects Addressed in this Release

Orders placed in DSF are not flowing to PSV

When PSV receives an order from DSF the program will now check to see if it contains a contact id and if it is available it will check the contact id from DSF and get the PSV contact id and use it or else it will create a new contact. (Issue reference 24059)

Session Expiring Error

This issue has been resolved. (Issue Reference 22784)

Zip Codes not Saving in Fast Track

If table editor permission was not available, then the zip code was not saved for new accounts. Fast track zip codes are now getting saved on new account save. (Issue Reference 24080)

Copying Estimates and multi quantity templates not pulling all quantities in Fast Track

Now for multi quantity jobs radio buttons will be shown for selection of default job. A check box selection will be displayed only for the first job of multi quantity job. When a multi quantity job is copied to invoice only the default selected job will be copied. When a multi quantity job is copied to estimate the whole job with multiple quantities will be copied to estimates as a single job. Default job selection for multi quantity job will be disabled while adding to an estimate. (Issue Reference 24065, 24060)

Purchase Order issues in Fast Track

The program will accept a Unit price of more than \$999.00. Also, if either the unit price or total price are changed the other will be automatically updated to match the new price. (Issue Reference 24012)

Closeout not working

A new button has been added to closeout labeled Discrepancy. When you select this button, a review will be run to identify any discrepancies in the tax calculation. (Issue Reference 24069)

Surcharge not printing on receipts

On post payments, when a surcharge is applied it will be reflected on the receipt print. (Issue Reference 23807/22093)

Tax Discrepancy Between Tax Summary and Tax Detail Report

This discrepancy has been resolved. (Issue Reference 24342)
