

## EOL Statement Regarding DSFdesign Studio, Supported File Types, and Legacy Software

January 24, 2019 (Revised August 2019)

Dear MarketDirect StoreFront Customer / OEM Partner:

We at EFI are committed to providing our customers and partners with superior products and services. We strive to provide a broad range of solutions and continually review our solution portfolio to discover how we can strengthen it. Strengthening our product offerings leads us at times to retire support for legacy versions of software and product components after new and enhanced versions have become well established.

Please note the following changes:

- **MarketDirect StoreFront DSFdesign Studio:** Effective upon the release of MarketDirect StoreFront v. 11.0, EFI will discontinue engineering support for DSFdesign Studio in MarketDirect StoreFront. Thereafter no changes will be made to the DSFdesign Studio product type or DSFdesign Studio template designer. We recommend that you transition to SmartCanvas templates and products.
- **Supported File Types for PDF Conversion:** Effective November 2019, EFI will no longer support in-app PDF conversion of the file types listed in [Appendix A: Discontinued File Types](#) below. To support these file types, you will need to use Print Messenger or a third-party application to do the PDF conversion before uploading to MarketDirect StoreFront.

**Note** The file types listed in [Appendix B: Supported File Types](#) will continue to be supported.

- **Supported Software:** Effective upon the release of MarketDirect StoreFront v. 11.0, EFI will no longer support the software versions listed below:
  - **Third-Party Software:** Microsoft Office 2007
  - **SQL Server:** Microsoft SQL Server 2012
  - **Web Browsers:** Internet Explorer 10; Safari (Mac) 10; Firefox 51; Chrome 54

**Note** For supported versions of software, see the system requirements in the release notes for the current version of MarketDirect StoreFront.

**Note** If you have any questions regarding the above statements, please do not hesitate to contact us. All requests for support should be directed to EFI MarketDirect StoreFront Customer Support.

To access MarketDirect StoreFront customer support resources, please visit <https://customer.efi.com>.

## Appendix A: Discontinued File Types

The file types below will no longer be supported in the base MarketDirect StoreFront product:

File Type	Extension
Access	acs
Ami Draw	sdw
Ami Pro	ami
AutoCad	gwg
AutoShade Rendering	rnd
CALS	gp4
CGW	cgw
Comma Separated	csv
Computer Graphics Metafile	cgm
Corel Clipart	cmx
Corel Draw	cdr
DataEase	dez
DBase	dbf
DEC DX	dx
Dec WPS	wpl
DIF	dif
Enable Spreadsheet	ens
Enable Word Processor	en4
Enable Word Processor	enw
Escher	eshr
First Choice DB	fcd
First Choice SS	fcs
FrameMaker MIF	mif
FrameMaker vector	cmv
FrameMaker Vector	fmv
Framework	fwk
Freelance	flw
GEM Image	img
GEM Vector	gem
Group 3 Fax	fax
Harvard Graphics	hgs
Harvard Graphics	hgw
HP Graphics	pgl
IBM DCA	rft
IBM FFT	fft
IBM Graphics	gdf
Ichitaro	ich
Ichitaro	ich6
IGES Drawing	igs
Interface for FLT	gdsf
JustWrite	jw
Kodak Flash Pix	fpx
Kodak Photo CD	pcd

File Type	Extension
Legacy Wordstar	leg
Lotus 123	wk4
Lotus 123	wk6
Lotus 123 for OS/2	wg2
Lotus Manuscript	manu
Lotus PIC	pic
Lotus Snapshot	snap
Lotus WordPro	lwp
Lotus WordPro	lwp7
LZH	lzh
Mac PICT	pict
Mac WordPerfect	mwp2
Mac Works	mwrk
Mac Works Database	mwkd
Mac Works Spreadsheet	mwks
MacPaint	pntg
MacWrite	mcw
Mass 11	m11
Micrografx	drw
Micrografx Designer	dsf
Microsoft Outlook	msg
Microsoft Works	work
Multiplan	mp
MultiMate	mm
MultiMate	mm4
MultiMate Note	mmfn
Novell Presentations	shw3
Office Binder	bdr
OfficeWriter	ow
OS/2 Metafile	met
Paintbrush	pcx
PaintShop Pro	psp6
PaintShop Pro	psp
Paradox	pdx
PCL	pcl
PerfectWorks	wpw
PFS	pfs
PFS Plan	ppl
Picture Interchange Format	pif
plt	plt
PNG	png
Portable bitmap	pbm
ppkg	ppkg
Q&A Database	qad
Q&A Write	qa
Quattro Pro	qp6

File Type	Extension
Quattro Pro	qp9
R-Base	rbs
Reflex	rfx
Samna	sam
Smart Database	smd
Smart Spreadsheet	sms
Smartware	smt
Sprint	spt
StarOffice Calc	soc
StarOffice Impress	soi
StarOffice Writer	sow
Sun Raster	ras
SuperCalc 5	sc5
Targa	tga
Text Document	txt
Total Word	tw
Unix Compress	taz
UNIX GZIP	gzip
vCard	vcrd
Visio	viso
Visio	vsd
Volkswriter	vw3
Wang IWP	iwp
Wireless graphics format	wbmp
Wireless Markup Language	wml
WordMarc	wm
WordPerfect	wp5
WordPerfect	wp6
WordPerfect Graphic	wpg
WordPerfect Graphic	wpg2
WordStar	ws
WordStar	ws2
X-Windows Bitmap	xbm
X-Windows Dump	xwd
X-Windows Pixmap	xpm
XyWrite	xy

## Appendix B: Supported File Types

The file types below will continue to be supported in the base MarketDirect StoreFront product:

File Type	Extension
AutoCad	dxg
Bitmap	bmp
Encapsulated PostScript	eps
Enhanced Windows Metafile	emf
Excel Spreadsheet	ods

File Type	Extension
Excel Spreadsheet	xls
Excel Spreadsheet	xlsx
Flash	swf
Graphics Interchange Format	gif
HTML	html
Illustrator File	ai
Joint Photographics Experts Group Format	jpeg
Joint Photographics Experts Group Format	jpg
Lotus 123	wks
Mac WordPerfect	mwpf
Microsoft Project text	mpp
Microsoft Publisher Document	pub
Microsoft Word Document	doc
Microsoft Word Document	docx
Microsoft Word Document	odt
PhotoShop	psd
PNG	png
PostScript	ps
PowerPoint Presentation	ppt
PowerPoint Presentation	pptx
PowerPoint Presentation	ppkg
Rich Text Format	rtf
Scalable Vector Graphics	svg
TIFF	tif
TIFF	tiff
Windows Metafile	wmf
WordPerfect	wpf
WordPerfect Documents	wpd