

EFI eFlow Release Notes

7.1
2019

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EFI Productivity Suite | *EFI Productivity Workbench Release Notes*

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Introduction

EFI eFlow is a Windows Service which integrates communication between EFI components for a streamlined workflow. With eFlow technology, EFI can bring you a complete end-to-end product to help maximize your productivity and profitability throughout your business. eFlow is required for:

- The Productivity Workbench
- Multiple component integrations

About eFlow Functionality

eFlow binds together the Productivity Suite components like a post office where mailboxes direct conversations. Those conversations between management information systems and other components might be sharing configuration and data or requesting services from each other. As with the post office, eFlow is just a facilitator and is agnostic about conversational content.

Contact Information

EFI Support

Web Site:	https://customer.efi.com/support
US Phone:	1.855.EFI.4HLP
UK Phone:	+44 (0) 800.783.2737
EU Phone:	+49.2102.745.4500 (+ is your international access code {011 in US})

Regular USA Service Desk hours are 8:00 am to 5:00 pm Eastern Standard Time (Eastern Daylight Time during summer), Monday – Friday.

Regular European Service Desk hours are 9:00 am to 5:15 pm Greenwich Mean Time (British Summer Time during summer), Monday – Friday.

Outside of these hours, you may leave a voice mail message and an on-call support representative will be paged. Response time is based on the severity of the issue.

Note For problems involving infrastructure (i.e., computers, networks, operating systems, backup software, printers, third-party software, etc.), contact the appropriate vendor. EFI cannot support these types of issues.

EFI Professional Services

US Phone:	651.365.5321
US Fax:	651.365.5334
US E-Mail:	ProfessionalServicesOperations@efi.com
Outside US E-Mail	EMEAProfessionalServicesOperations@efi.com

EFI Professional Services can help you perform EFI software installations, upgrades, and updates. This group can also help you implement, customize, and optimize your EFI software plus offer a range of training options.

About this Guide

Welcome to the *EFI eFlow Release Notes*. These release notes are designed to help you understand the updates we have made to eFlow in the Productivity Suite 7.1 release. We have listed the new enhancements in this release since the previous release.

Additional Sources

For additional information on eFlow, see the following guides:

Source	Description
<i>EFI eFlow Installation Guide</i>	This guide describes the following: <ul style="list-style-type: none"> • How to install eFlow • How to log into eFlow after installation • How to license products with eFlow • How to launch the administration pages for Workbench • How to license EFI components with eFlow
<i>EFI Productivity Workbench Setup Guide</i>	This guide describes the following: <ul style="list-style-type: none"> • How to Configure Workbench in eFlow • How to Configure Widgets and Roles in eFlow for All Users
<i>[EFI MIS] – Workbench Integration Guide</i>	This guide describes how to enable user access to Workbench directly in the MIS, for example, in Radius. <p>Note For some components, this information may be contained within their user or installation guides.</p>
<i>EFI Productivity Workbench User Guide</i>	This guide describes how to use Workbench in the MIS. This includes configuration of widgets for an individual user.
<i>EFI eFlow Automator User Guide</i>	This guide describes how to set up and use the eFlow Automator Workbench add-on.
<i>EFI Productivity Workbench Release Notes</i>	This document lists the features that are new to this release.

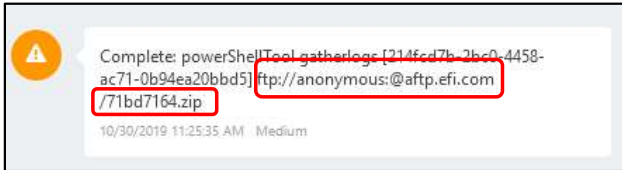
eFlow Enhancements

The following enhancements have been made to the eFlow 7.1 release.

New Quick Submit Logs Tool

A new **Submit Logs** button is available on the **System Info** tab. When you click this button, the eFlow logs are automatically gathered and posted to an FTP site for EFI support to run diagnostics.

On the **Live Board** tab, the location of the logs on the FTP is displayed on the *gatherlogs* message. This information must be sent to EFI support. This information is also available on the **System Events** tab.



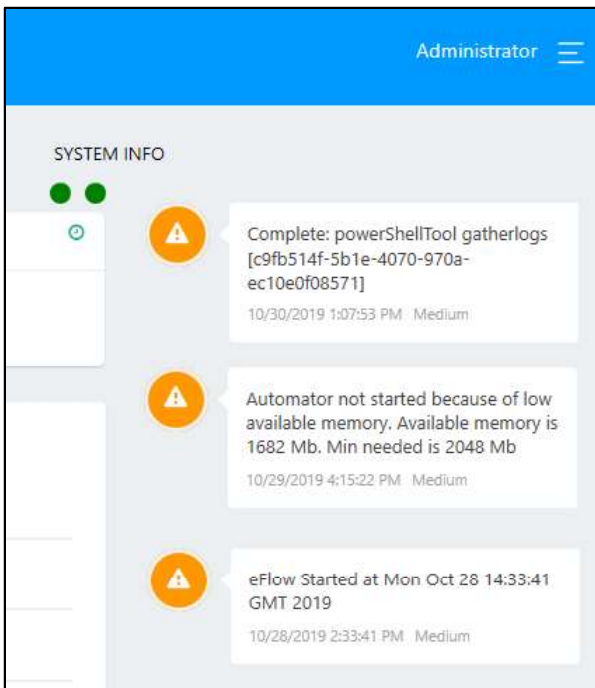
Live Board Tab Only Shows High and Medium Messages

Previously, there was a high quantity of events and messages displayed on the **Live Board** tab making it difficult to see the messages that were of high importance.

Now, to enable you to quickly see the important messages, the **Live Board** tab only displays messages with a level of medium or high. Any other system messages with a level of debug or low will now display on the **System Events** tab only.

In the example on the **Live Board** tab below it shows the following:

- Logs were gathered to be submitted to EFI support.
- EFI Automator was not available to start due to low available memory.
- When eFlow started.



Show System Messages and Subscriptions

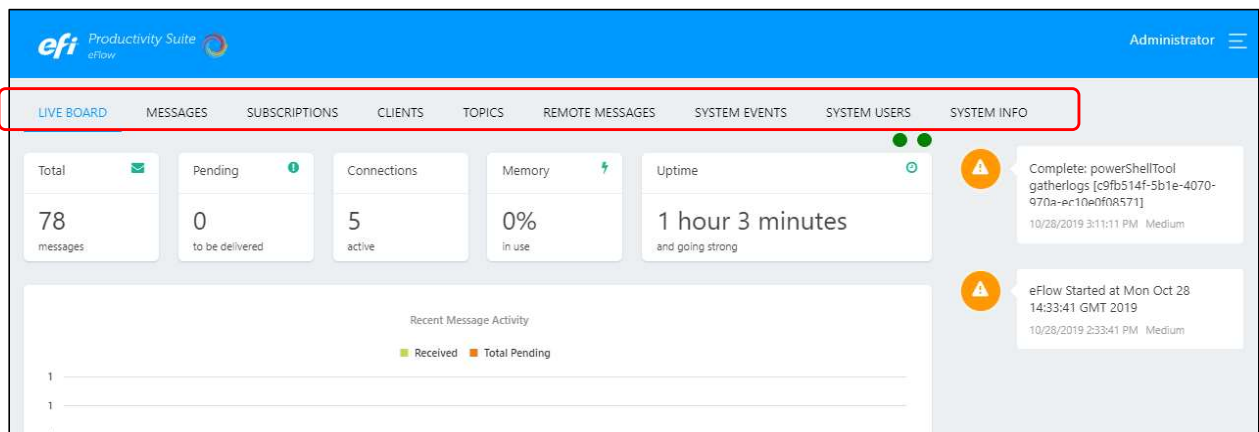
Previously, the **Messages** and **Subscriptions** tabs included system messages and subscriptions that were for internal diagnostic use. However, this made it difficult to see the more frequently used information. Therefore, to reduce the information on these tabs, by default the system messages and subscriptions are not shown.

To view the system messages or subscriptions, select the relevant new check box. This toggles between showing only the system message/subscriptions or the other relevant messages.

- **Show System Messages** check box: Displays on the lower right-side of the **Messages** tab.
- **Show System Subscriptions** check box: Displays on the lower right-side of the **Subscriptions** tab.

New Tab Order

To increase ease of use, the tabs have now been reordered so that the more frequently used tabs display first.



eFlow Startup Time Improvement

Previously, on every startup eFlow checked the entire structure of the database for structural changes between releases, slowing down the application startup.

Now, the startup process has been optimized so that the database check does not happen if the eFlow version has not changed, increasing the speed at which the application starts.

JVM Upgrade

The JVM (Java Virtual Machine) has been upgraded to bring it up to the latest security release.