

System Requirements

Please ensure your system meets the following minimum requirements before beginning the installation process.

EFI MarketDirect Cross Media

Hardware and Software

<i>Processor</i>	<ul style="list-style-type: none"> x64- processor with at least 2.4 GHz and 8 or more virtual cores
<i>RAM</i>	<ul style="list-style-type: none"> 32 GB
<i>Hard disk</i>	<ul style="list-style-type: none"> 500+ GB (failsafe storage with backup strategy recommended)
<i>Accessibility</i>	<ul style="list-style-type: none"> Fixed IP-address with 100Mbit download and upload Internet connection (or higher) Remote Desktop protocol (RDP) access for the DirectSmile network TCP Ports In: 80, 443 TCP Ports Out: 20-21, 25, 80, 443, 465 Public SSL certificate (not included)
<i>Operating System</i>	<ul style="list-style-type: none"> Windows Server 2012 R2 through Windows Server 2019 <p>Note Cross Media no longer supports Windows Server 2008.</p>
<i>Required Components</i>	<p><i>Not Included:</i></p> <ul style="list-style-type: none"> MS SQL 2012 Web Edition or higher <p><i>Included (installed as part of the server solution):</i></p> <ul style="list-style-type: none"> MS Access database engine 2007 and 2010 MS .NET Framework 3.5 MS .NET Framework 4.8 MS Silverlight 5 MS Silverlight SDK 4/5 MS Visual C++ 2005 Redistributable Package MS Visual C++ 2008 Redistributable Package MS Visual C++ 2010 Redistributable Package MS Visual C++ 2013 Redistributable Package MS Visual C++ 2015-2019 Redistributable Package Redis
Windows Browser for Designer <i>For Cross Media Pro Classic Campaign Designer</i>	<ul style="list-style-type: none"> Chrome, Internet Explorer 11 or later, Firefox, Chrome, Edge Internet Explorer 11 or later (not including Edge), Firefox ESR 52.9.0 or earlier
Mac Browser for Designer <i>For Cross Media Pro Classic Campaign Designer</i>	<ul style="list-style-type: none"> Chrome, Safari, Firefox Safari 11.0 or earlier, Firefox ESR 52.9.0 or earlier
<i>Email/SMS Distribution</i>	<ul style="list-style-type: none"> EFI does not provide Email and SMS distribution capabilities. We recommend Sendgrid for Email and Clickatell for SMS distribution.