

System Requirements

Please ensure your system meets the following minimum requirements before beginning the installation process.

EFI MarketDirect SmartCanvas

Hardware and Software

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|-----------------------------------|--|
| <i>Processor</i> | x64- processor with at least 1.5 GHz and 8 or more virtual cores |
| <i>Memory (RAM)</i> | 12+ GB |
| <i>Hard disk</i> | 500+ GB (failsafe storage with backup strategy recommended) |
| <i>Accessibility</i> | <ul style="list-style-type: none"> • Fixed IP-address with 100Mbit download and upload Internet connection (or higher) • Remote Desktop Protocol (RDP) access for the MarketDirect network • Open TCP Ports In: 80, 443 • Open TCP Ports Out: 20-21, 25, 80, 443, 465 • Public SSL certificate (not included) |
| <i>Operating System</i> | <ul style="list-style-type: none"> • Windows Server 2012 R2 through Windows Server 2019 <p>Important SmartCanvas no longer supports Windows Server 2008 and Windows Server 2012.</p> <p>Note SmartCanvas should be installed and run on a separate server as the application may require additional system resources.</p> |
| <i>Required Components</i> | <p><i>Not Included:</i></p> <ul style="list-style-type: none"> • MS SQL 2012 Express or higher <p><i>Included (installed as part of the server solution):</i></p> <ul style="list-style-type: none"> • MS Access Database Engine 2007 and 2010 • MS .NET Framework 3.5 • MS .NET Framework 4.8 • MS Silverlight 5 • MS Silverlight SDK 4/5 • MS Visual C++ 2005 Redistributable Package • MS Visual C++ 2008 Redistributable Package • MS Visual C++ 2010 Redistributable Package • MS Visual C++ 2013 Redistributable Package • MS Visual C++ 2015-2019 Redistributable Package • Redis |
| <i>Browse Windows Browser Mac</i> | <ul style="list-style-type: none"> • Chrome, Firefox, Edge, Internet Explorer 11 or later • Chrome, Safari, Firefox |
| <i>InDesign Plugin</i> | <ul style="list-style-type: none"> • Adobe InDesign 2020 or higher • SmartCanvas 9.0 or higher |