

Fiery Professional Services accelerates impressive results

Each Fiery Impress DFE comes with Fiery Command WorkStation® – the most popular user interface in print environments. This powerful, intuitive job management interface connects to multiple Fiery Driven™ presses and offers a unified and integrated workflow experience. Pair that with the Fiery Workflow Suite, a comprehensive set of integrated products that helps you produce more from your presses with streamlined and automated workflows. And optional software packages deliver even more power and capability.

To help you make the most of all these capabilities, the Fiery Professional Services team stands ready to provide services and training to ensure flawless implementation and customized workflow setups for your inkjet solution. We'll help you accelerate profitability through customization and knowledge transfer every step of the way.



Whether we're integrating a solution into your existing workflow or designing a new one from scratch, our Professional Services team will help provide a smooth transition to your new solution so you get results right away. To fit your unique needs, we offer a comprehensive suite of services that we can tailor to meet your business requirements.

Professional services offerings:

Configuration and training

When you purchase a new Fiery solution, you want to make sure the Fiery server is optimized for your environment and that you have a properly trained staff who knows how to get the maximum productivity for every job. Our team has many years of industry experience and is ready to pass that knowledge on to help you maximize the value of your investment.

- Fiery Professional Services will remotely configure the Fiery server for your environment and connected printer.
- This includes training the operator(s) on standard Fiery features and best practices in job and device management using Fiery Command WorkStation to get the most productivity from your Fiery server.
- You can also add more days of training for additional Fiery server software options.

Color profile creation

Consistent, accurate color and exceptional image quality is key to producing high-quality prints on any media or substrate. For many years Fiery servers and color management software have been providing state-of-the-art imaging technology, combined with expert color management tools. Let us help you achieve the color and image quality you need to be successful in your business.

- We use Fiery Color Profiler Suite* onsite to help you create color profiles while training you on the software to ensure the most accurate, reproducible color for your device.
- Then, help you create high-quality ICC profiles that meet industry references for color appearance matching.
- In the process, you'll also learn to create a G7 calibration set and output profile for Fiery servers, Fiery XF, or any non-Fiery print system that can print PDF documents.

Custom Fiery JobFlow automation workflows

If your goal is production efficiency, we can help with that. Whether you're using cutsheet, display graphics, wide format, or high-speed inkjet printers, we can help you dramatically reduce the amount of time you need to complete production print jobs from hours to minutes per job.

- Fiery Professional Services will work remotely to train staff on how to create standard workflows based on the Fiery server and Fiery JobFlow™ Base or Fiery JobFlow* capabilities.
- When you need a more advanced workflow, our team will create a detailed statement of work (SOW) listing exactly what your needs are and create a complete custom solution**.

API/JDF customization

The Fiery Professional Services team is ready to partner with you to customize an existing Fiery server product for non-traditional functionality. Do you have a need for advanced integration with the Fiery server based on a custom program or software application? Fiery Professional Services can work with your programmers to help develop what you need**. Some examples of what we can do include:

- Support different formulations of CMYK toner or ink that require changes in media profiles, ink/toner usage estimates.
- Advanced production reports based on specific production or workflow requirements.
- Help with special feeding or output equipment.

* Requires purchase of Fiery software

** Quote is required based on time needed for the project

Fiery Impress – Professional Services Offerings

Security hardening

To reduce vulnerability to online attack, making it “harder” for an attacker to gain access or breach the environment, Fiery Professional Services can work with your IT staff to help ensure the Fiery server is secure. Key services we provide are:

- Helping you secure the ports, data, permissions, and functions of the Fiery server.
- Securing the applications deployed on the Fiery server. Some common practices for hardening software applications include endpoint security, antivirus, spyware, malware protection, and establishing intrusion detection systems.
- EFI Professional Services will remotely configure the Fiery server to eliminate a means of attack by patching vulnerabilities and turning off nonessential services specific to the Fiery server and not needed in your environment.

Impressive professionals

Our Professional Services team has extensive experience working in corporate and production environments. Professional Services consultants have the skills to advise you on how to optimize your document and print processes using best-in-class solutions. Field and support professionals train continuously to ensure that all Fiery Professional Services teams are fully trained and certified on the products and software they support.

Impressive results

Please contact us at FieryProServicesInquiry@efi.com to see how we can help you achieve your next print production goals.

** Quote is required based on time needed for the project*

EFI™ is a global technology company, leading the worldwide transformation from analog to digital imaging. We are passionate about driving customers' business growth with a scalable portfolio of products, solutions, services, and world-class partnerships for the manufacturing of signage, packaging, textiles, ceramic tiles, building materials, commercial print, and personalized documents with a wide range of printers, inks, digital front ends, and workflow software. They work together to increase profits, cut costs, improve productivity, and optimize efficiency – job after job, year after year. Learn more at www.efi.com.



Nothing herein should be construed as a warranty in addition to the express warranty statement provided with EFI products and services.

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