EFInsight

Cloud-based Intelligence
for Sign and Display Multi-pass Printers

Turn production visibility into better performance



See your production operation more clearly

Every EFI™ printer generates valuable production data. EFInsight™ brings that information together in a cloud-based platform, giving you greater visibility into how your printers are used and how they are performing.

Monitor an individual EFI printer or an entire EFI fleet of EFInsight-supported printers[1]. Track production, printer availability, ink consumption, jobs, and alarms. Review historical trends and compare performance over time to identify opportunities to improve equipment utilization and efficiency.

Turn printer data into meaningful insight

See what is happening across your production environment, understand the factors influencing performance, and uncover opportunities to improve.

Production: How much are we printing?

Performance: How effectively are we using the printer?

Jobs: What is printing now — and what happened previously?

Comparison: How are we performing over time and against comparable printers?

One view of your EFI printing operation

Whether you operate one EFI printer or a fleet across multiple facilities, EFInsight gives you a centralized view of supported EFI equipment and production activity.

See your fleet

Fleet View lets you see multiple connected EFI printers from one dashboard and drill down into individual devices for more detailed information.

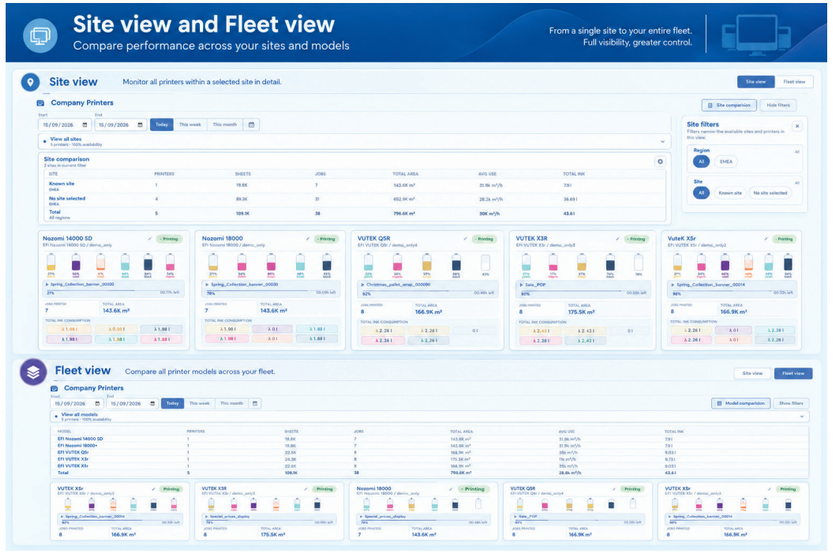
Manage by location

Use Site View to organize printers by production site to reflect your actual operating environment and view equipment within each location.

Give each user the right level of visibility

Role-based access allows managers to see broader production information while limiting access to operators and others in your organization to see the information relevant to their responsibilities.

One cloud-based view — from individual printer activity to fleet-wide visibility.



Know how your printers are being used

The EFInsight Productivity module brings together production, performance, alarms, print queue, and job history information to give you a clearer view of day-to-day printer activity, including ink tank levels and printer status.

Monitor production

Track output, ink consumption, print modes, jobs printed, and production trends over time. The Production Summary dashboard makes it easier to see how production and ink use are changing and which print modes are used most often.

Understand printer availability

The Performance[2] dashboard shows the percentage of time the printer is available or ready to print. Evaluate performance against your defined operating shifts. For a more meaningful view of printer availability within your actual production schedule.

Turn alarms into more useful service conversations

EFInsight records printer Alarms[2] so you can see recurring events and review them with your team or EFI service. Not every alarm stops production, so the value is in identifying patterns and gaining additional context when an issue needs attention.

See what's printing now

The Print Queue gives you visibility into jobs currently printing and waiting in the queue, including job status, size, print mode, and other production-related information.

Understand what happened

Job History lets you review completed and failed jobs and drill into job details to understand production activity better and identify recurring issues or opportunities for improvement.

Extend visibility into maintenance and system health

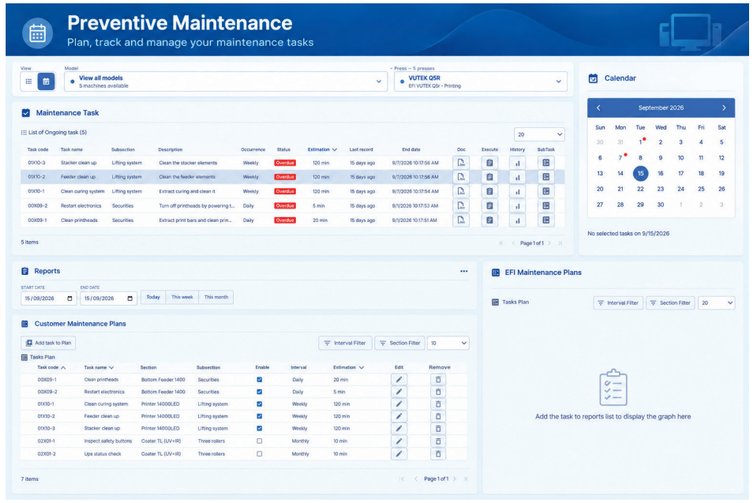
With an EFInsight Advanced plan, you gain additional visibility for production, service, and technical teams to help support reliable printer operation.

Keep required maintenance visible

The Preventive Maintenance module provides a centralized calendar view of scheduled maintenance tasks associated with your printer and service program. Get reminders and see daily, weekly, monthly, and other recurring maintenance requirements and supporting documentation in one place.

Monitor the computing systems behind your printer

The Diagnostics module provides visibility into the computing infrastructure supporting the printer, user interface, and RIP. Monitor CPU utilization and temperature, RAM, and storage availability, so your team can identify conditions worth investigating before they affect production.



Put your performance into perspective

Knowing your production numbers is useful. With EFInsight Advanced modules, knowing how those numbers compare gives them greater meaning.

Compare your performance over time

The EFInsight Business module lets you compare production and ink consumption across different time periods and multiple connected printers.

Use those comparisons to understand how production is changing and where there may be opportunities to improve printer utilization.

Benchmark against comparable EFI printers

The Benchmark module puts your printer performance into broader context by comparing it against anonymized data[3] from other EFInsight-connected printers of the same model.

View minimum, maximum, and average performance data by region and over selected time periods to understand utilization and identify additional performance potential.



More than a production dashboard

EFInsight also helps centralize important printer information and makes production data available for use beyond the platform.

Keep printer information close at hand

The Information module gives you visibility into installed software versions and software history, helping you understand what is currently installed and when updates have occurred. Relevant printer manuals and other supporting information can also be accessed through the module.

Take your data further

All data is exportable to spreadsheet format for offline analysis. Optional API access[4] makes EFInsight production data available for integration with compatible ERP and other business systems.

From production data to better-informed decisions

See what's happening: Gain visibility into printer activity, production, jobs, ink use, and availability.

Compare performance: Understand changes over time, across printers, and against comparable EFInsight-connected equipment.

Find opportunities to improve: Use real production data to make better-informed decisions about utilization, production, and performance.

AVAILABILITY

EFInsight	Module	Availability[1]
Basic	**Productivity** (includes Production Summary, Print Queue and Job History only) **Information**	Available with supported EFI printers
Advanced	**Productivity** (all available tools and features, including report downloading) **Preventive Maintenance** **Diagnostics** **Business** **Benchmark** **Information**	During the new-printer warranty period of supported EFI printers With qualifying EFI Enhanced Service Program (ESP) coverage

1 EFInsight is available for select EFI printers only. Availability and functionality may vary by printer model, ESP coverage, and region. Contact your EFI representative for details
2 The Productivity module's Performance Dashboard and Alarms are available with an EFInsight Advanced plan only.
3 Benchmark data represents comparable EFI printers connected to EFInsight — not the entire installed market. Benchmark data availability depends on the number of comparable printers connected to the platform.
4 EFI provides access to the raw printer data through the API. Development of the connection, dashboards, and workflows within the receiving system is the customer's responsibility. API access is separately priced.

Let's be brilliant. Together.

We understand you want breakthrough technologies to lead you through your digital journey. That's why we're passionate about driving your business growth with a scalable portfolio of products, solutions, services, support, and world-class partnerships for the manufacturing of packaging, sign and display graphics, and textiles with a wide range of printers, inks, and software. Our unwavering commitment is to increase your profits, cut costs, improve productivity, and optimize efficiency — job after job, year after year. We're obsessed with your success. And we definitely believe we have the right people, technology and experience to help your business achieve its goals. Visit www.efi.com or send an email to info@efi.com for more information.

Nothing herein should be construed as a warranty in addition to the express warranty statement provided with EFI products and services.

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